

Policy #18

Dispute Resolution

Intent

The intent is to provide a mechanism to deal with any dispute concerning IPP policies.

Guidelines

In the first instance, if an IPP RS has a dispute with the application or interpretation of any procedure or policy, then this concern should be forwarded in writing to the IPP Director. On receipt of this concern the Director will, if necessary, convene a three person committee to deal with the issue as soon as possible. The committee will consist of members of the IPP with one member chosen by the IPP RS and one chosen by the IPP Director. It shall be chaired by a member of the IPP agreed on by both the Director and the RS.